

FEST 2023



Providing Excellence in Education

December 1-2-3, 2023
Canaan Valley Resort, WV



WEST VIRGINIA PUBLIC SERVICE TRAINING
-WVDE-
FEST 2023

 achieving



Student

Superiority through

Exceptional

Training



INTRODUCTION

It is time to come together for the 16th biennial ASSET Conference at Canaan Valley. We look forward to the gathering of our valued Public Service Training Instructors throughout the state in an effort to share ideas, gain knowledge, and most importantly, improve the quality of training state wide.

The ability to understand and adapt to demands of the current emergency services system is more important now than ever before. Presentations have been designed to assist instructors to look at emergency services education from new perspectives, to encourage networking and idea exchange, and incorporate new techniques and opportunities into their classrooms.

ASSET is a cooperative effort between the WVDE and West Virginia Public Service Training programs throughout the state.



Thanks to all who make this possible.



REGISTRATION

Registration forms will be electronically submitted. Once your form is submitted, an invoice will be generated and emailed to you. Payments must be received prior to WVPST booking your room. This includes payments from departments/agencies.

Payments may be cash, check or credit card paid through your emailed invoice.

Registration Fees structured as follows:

Full Conference - WVPST Instructor <i>(Includes lodging, meals, banquet, and classes)</i>	\$150.00
Full Conference - Non-WVPST Instructor <i>(Includes meals, banquet, and classes)</i>	\$150.00
<i>(Hotel reservations should be made directly with Canaan Valley Resort at 304-866-4121)</i>	
One Day Conference - WVPST Instructor <i>(Includes meals and classes, no banquet ticket)</i>	\$100.00
One Day Conference - Non-WVPST Instructor <i>(Includes meals and classes, no banquet ticket)</i>	\$100.00
Guests - <i>(Includes meals and banquet)</i>	\$100.00

Registrations must be received by FRIDAY, OCTOBER 20, 2023.

2023 Schedule of Events

<i>Time</i>	<i>Class</i>	<i>Instructor</i>	<i>Audience</i>
Friday, December 1, 2023			
5:00 pm – 8:00 pm	Registration		Aspen Room
6:00 pm – 10:00 pm	Office 365 Suite 101	Mark Moore	ALL
6:00 pm – 10:00 pm	Lead, Follow, or Get Out of the Way	Doug Cline	ALL
6:00 pm – 10:00 pm	Cancer in the Fire Service	Firefighter Cancer Resource Network	FIRE
6:00 pm – 10:00 pm	WVOEMS ImageTrend Course Management	Jason Rucker	EMS
Saturday, December 2, 2023			
7:00 am	Registration		Aspen Room
7:00 am – 8:30 pm	Breakfast Buffet		Hickory Dining
8:30 am – 4:30 pm	Office 365 Suite 102 (<i>full day class</i>)	Mark Moore	ALL
8:30 am – 12:00 pm	Driving under the influence of dispatch: Why emergency vehicles crash	Dusty Lambert	ALL
8:30 am – 12:00 pm	Developing Fire Department Training Programs	Doug Cline	FIRE
8:30 am – 12:00 pm	Developing Hybrid/Distance Learning	Ben Tacy	ALL
8:30 am – 12:00 pm	WVOEMS ImageTrend Course Management (Repeat of the Friday evening course)	Jason Rucker	EMS
12:00 pm – 1:00 pm	Lunch Buffet		Hickory Dining
1:00 pm – 4:30 pm	Creating a Productive and Engaged Online EMS Course	Colin Graham	EMS
1:00 pm – 4:30 pm	Rope, Petzel ID, MPD, CMC Clutch, Petzel Maestro, OH MY!	Jimmy Glasscock	FIRE/RESCUE
1:00 pm – 4:30 pm	Introduction to the WV Ambulance Simulators	Healthnet Aeromedical Services	EMS
1:00 pm – 4:30 pm	Cancer in the Fire Service: What happens after the diagnosis?	Patrick SanJulian/ Cathy McCray	FIRE
4:30 pm – 5:30 pm	WVPST Round Table/Q&A	WVPST Staff	ALL
2:30 pm – 3:00 pm	Break		Classroom Area
6:00 pm	Banquet		Spruce/Balsam
Keynote Speaker: Jody Ratliff, WVOEMS Director			
Sunday, December 3, 2023			
7:00 – 9:00 am	Breakfast Buffet		Hickory Dining
9:00 am – 10:30 am	Fire Commission Round Table	State Fire Marshal's Office & WV State Fire Commission	FIRE
10:30 am – Noon	EMS Roundtable	WV Office of EMS	EMS

COURSE DESCRIPTIONS

Office 365 Suite 101

WVPST Instructors have access to the Microsoft Office 365 Suite that offers countless functionality that may be applied to your classes. Mark will review the basic tools available to instructors that will enhance your students' classroom experience.

*Instructor: **Mark Moore**, Coordinator Office of Communications, WV Dept. of Education*

Lead, Follow, or Get Out of the Way

There is a reason why people relate the emergency services profession to words like courage, brotherhood, service, and respect. That reason is a clear-cut mission and decades of strong leadership. Most corporations in America would love to emulate two things that are deeply instilled in emergency services – the brotherhood, and the respect of their customers. This session shares secrets to effective leadership, introducing the traits and skills essentials for successful emergency services leaders, and discusses the importance of both internal and external customer service. Designed to help you reach the top of your profession, this hard-core electrifying program is considered must-attend for anyone who is ready to step up and lead and is tired of those who are blocking the way.

*Instructor: **Doug Cline**, Assistant Chief, Horry County Fire Recue*

Cancer in the Fire Service

This presentation covers the history and the role of the Firefighter Cancer Support Network in supporting a member or immediate family member that has received a cancer diagnosis. Topics discussed will include occupational cancer in the fire service, routes of exposure, exposure reduction and best practices in the fire service. In addition, presumptive legislation in West Virginia will be reviewed, along with the cultural change that is needed in the fire service to reduce cancer in our members.

*Instructor: **John Oudekerk**, West Virginia State Director for the Firefighter Cancer Support Network, Lieutenant Fairfax County Fire and Rescue (Ret.)*

WVOEMS - ImageTrend Course Management

As our EMS system grows so must our instructors and our instructor core. We must learn to elevate our education and utilize all tools at our disposal. This lecture is designed to update instructors on the new processes of managing courses in ImageTrend. It will also cover how to enter courses, add and update attendees, as well as some of the future plans that we have for the Education Portal of ImageTrend. Please review the newly released education policy and bring any questions you may have to the program so we can get you answers. This program will be repeated in the Saturday AM session.

*Instructor: **Jason Rucker**, WVOEMS Education, Certification, and Testing Division Program Manager*

Office 365 Suite 102

An in-depth look at the tools available on your "waffle". This includes an appointment secretary, productivity tools to make sure projects and people are on track. Alternatives to PowerPoint to present and share information, robust communication tools so that the entire organization is getting the same information at the same time from the same person.

*Instructor: **Mark Moore**, Coordinator Office of Communications, WV Dept. of Education*

Driving under the influence of dispatch: Why emergency vehicles crash

Emergency vehicle crashes are continually one of the leading causes of traumatic injury and death among firefighters, law enforcement officers, and EMS personnel. Besides the hazard to responders, these crashes pose even more risk to the public who we have sworn to protect. So, what are the causes of these terrible events and how are current practices affecting our risk? In this presentation, Dr. Dustin Lambert will present his research focusing on the most common cause of emergency vehicle crashes: human factors. Using data from over 20 years of fatal crashes, we will examine the circumstances that lead to these tragic events and discuss science-based solutions to reduce the risk of crashes in the future. This session is ideal for instructors who teach emergency vehicle operations or anyone who drives emergency vehicles.

*Instructor: **Dusty Lambert**, DSc., Captain, City of Fairmont Fire Department*

Developing Fire Department Training Programs

Many Fire Departments struggle to provide compliant, comprehensive, and challenging training for their personnel. Frequently these are departments without a dedicated training bureau or division, and the officer/instructor assigned the training responsibility continually searches for training programs and resources without a comprehensive plan. This program will provide training officers with the tools and resources they need to establish a training program for their department. Through a series of presentations and practical exercises, students will develop a step-by-step training program to identify their specific training needs, design a training program for their department and the plan for implementation of the program to include budgetary considerations.

*Instructor: **Doug Cline**, Assistant Chief, Horry County Fire Recue*

Developing Hybrid/Distance Learning


This course will cover fundamentals of how to deliver education content for fire and EMS in a variety of online formats. There's so much more to online education than making things available on the internet. You will learn methods to deliver engaging didactic content as well as hands-on skills competencies. We are living in a technology world and alternative educational deliveries are thriving, and exponentially since COVID. Learn how to deliver distance and hybrid education without sacrificing quality.

*Instructor: **Ben Tacy** MEd, NRP, MCCP, Lieutenant/Training Officer, Bridgeport FD*

Creating a Productive and Engaged Online EMS Course

This course will review the best practices for creation of a hybrid or asynchronous online EMS course. This course will review how to create an environment of active learning, engagement, and success in the online realm. It will teach how to achieve and meet the quality matter's standard, the gold standard of online course creation. It will review best practices to track engagement and check 'ins for at risk students. Lastly, it will show various methods to review and judge achievement of knowledge attainment.

*Instructor: **Colin Graham** MBA, NRP, MCCP, EMS Program Director & Clinical Coordinator, **Blue Ridge CTC***



"My job as an educator is not just to teach them a skill,
but lighting the fire under their behinds and making
them love this industry and realize why
it's such an amazing industry to be in..."

Rope, Petzel ID, MPD, CMC Clutch, Petzel Maestro, OH MY!

If you are a rope “guy” and not familiar with some of the newer technologies that are available, then you should join me for this class. Let’s face it, in the generation we face with students now days they like technology and we all should be prepared to show some of the newer tools in the toolbox. There is nothing wrong with the older methods, but as an efficient instructor you should be somewhat familiar with the newer technologies so that when faced with these, in classes you will have a little knowledge of their uses. Together we will explore the newer devices that are available for rappelling, lowering, rigging, and securing victims for rescue. So, get off your tush, grab your rescue gloves, and come get your hands on the devices that make rope work easier. Maybe you’ll fall in love with these newer devices and want to learn more about them. No matter what, “YOU” as the instructor owe it to your students, and more importantly the victims that you are training them to rescue. SEE YOU THERE!!

*Instructor: **Jimmy Glasscock** NRP, Lieutenant, City of Bridgeport Fire Department*

Introduction to the WV Ambulance Simulators

Learn to operate the EMS WV simulation truck manikins and debriefing systems. This is a workshop to orient educators to the setup and operation of the high-fidelity manikins and support equipment necessary to run students through complex hands-on scenarios with realistic support equipment such as interactive EKG monitoring and real-time debriefing which has been shown to increase learning. Items to be covered include: Sim-Truck operation and set-up, orientation to the various Laerdal Manikins on the trucks, Laerdal Sim Manikin operations and wireless connectivity set-up, familiarization with the case library, Sim-Station camera-capture and debriefing.

*Instructor: **Healthnet Aeromedical Services***

Cancer in the Fire Service: What happens after the diagnosis?

We are now, more than ever, aware of the occupational risk of cancer associated with firefighting. Awareness quickly shifts to a sobering reality when one receives the news of a cancer diagnosis. In this session, two active fire service professionals will discuss their stories of cancer diagnosis, treatment, living and working with the disease, and the road to recovery. Patrick and Cathy share their experiences, and how they continue to fight the good fight!

*Instructor: **Patrick SanJulian**, Captain, City of Clarksburg Fire Department
Cathy McCray, Technician, Loudoun County Fire and Rescue, Loudoun County, Virginia*

WVPST Round Table/Q&A

This session is an opportunity for instructors to meet statewide WVPST staff, get answers to questions, and learn about upcoming projects/initiatives within the WVPST program. Rarely is everyone in the same place at the same time, so don’t miss this chance!

*Instructor: **WVPST Staff and Specialists***

Round Table Discussions

On Sunday morning from 9:00 am – 12:00 noon, representatives from the WV Office of EMS and the State Fire Marshal’s Office will be participating in round table discussions.



ASSET 2023 Registration

Register for the ASSET Conference through WWW.WVPST.ORG and click on the [registration link](#) in the conference description or scan the QR code. Complete all the applicable fields and hit the submit button. IT'S THAT EASY!

An invoice will be generated once you submit your registration and will be sent to the email address provided in the billing section.



The best leader I
ever had taught
me to...

Take things seriously. Not personally. And
know the difference.

Always remember that although you're
now the "boss", you were once the client
too. Titles don't enhance or dull the senses.
Keep in touch with your former self.

Your circle should always be evaluated. If
you don't get INSPIRED by those in your
circle, then you don't have a circle...
you have a CAGE.



WVPST-Martinsburg / ASSET
109 S. College Street
Martinsburg, WV 25401



West Virginia Department of Education
Public Service Training
INSTRUCTOR CONFERENCE



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